



In a fast-paced digital landscape, creating content that resonates with your target audience is essential for driving engagement and building brand loyalty.

Here's some of the steps to think about when creating content that resonates with your target audience.

#### Define Your Target Audience

Before you can start creating content, it is crucial to define your target audience.

#### What type of person are you looking to attract?

Developing detailed audience personas helps to build a representation of your ideal customers. This is the process of building out a profile of someone that fits into your audience and includes details about them such as demographics, interests, behaviours, motivations, and challenges.

You can then use this information to identify ways to target the customers.

### 2 Understand Your Audience's Needs and Preferences

Once you understand your audience's needs and identify any problems or challenges, they may face, you can start to tailor your content to match.

Some of this information will come from creating an audience persona, however, it is also beneficial to conduct surveys, gather feedback and analyse social media conversations to gain insight into what matters to your target audience.

## 3 Understand Your Audience's Needs and Preferences

Different audiences consume content in different ways, emphasising the importance of tailoring your approach to accessibility and user preference. Some may prefer written articles; others might listen to podcasts or watch videos. Some prefer to use Facebook, others prefer Instagram, TikTok, X, or LinkedIn. For example, recipe videos are becoming quite popular on TikTok and Instagram, with users enjoying the visual preview, whereas users on LinkedIn are looking for more factual content.

Once you've identified your target audience, align your messaging to suit the channel and format they are most active on.

In addition to choosing the right platform, consider making your content more inclusive by incorporating features for individuals with diverse needs. This could include providing text descriptions for images, using accessible fonts and colours, and ensuring your website is navigable for those using screen readers. By adopting these practices, you not only broaden your audience but also demonstrate a commitment to creating content that is accessible to everyone, regardless of their preferred medium or individual requirements.

# Understand Your Audience's Needs and Preferences

It's now time to create some content! Now you know your audience, and you know their problems or challenges, you can start to tailor your content, so it is relatable to them.

Storytelling techniques involve developing relatable characters, creating conflicts with resolutions, and using dialogue or setting to create an emotional response. Creating a compelling narrative helps to resonate with your audience and leave a lasting impact.

Here it is important to highlight how your product or service provides a solution. What is your unique selling point to draw customers in?

Any claims should be backed up with relevant data, whether that's through customer feedback, case studies or industry research. This data adds credibility to go with the emotional pull from the storytelling.

Ultimately, it is important to note that creating content isn't just about getting words down on paper. A strategic approach towards understanding the target audience and ensuring you are hitting their needs is important in fostering engagement and creating that stronger connection.

