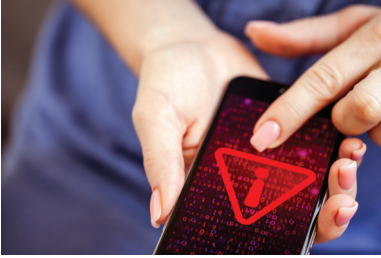


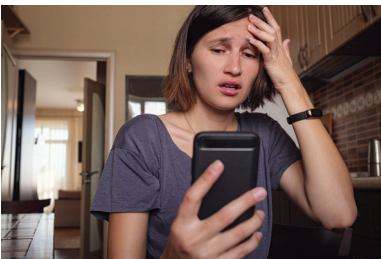
How to notice and avoid scams



A scam is when someone tries to trick you into giving away your money, personal information, or bank details.

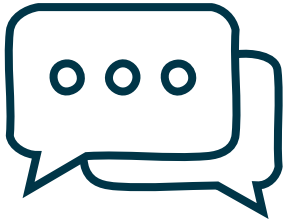


Scammers often pretend to be from trusted companies, such as your bank or your phone company.



They may pressure you to act quickly, scare you into thinking something is wrong, or promise something that sounds too good to be true.

Lots of scams happen online or on your phone:



- Text scams might pretend that you have a missed delivery or something wrong with your bank, they usually have a link to click.



- Email scams often ask you to click a link or share your personal information, such as your bank details or address.



- Phone call scams are when people pretend to be from trusted companies and ask for personal information.

Look for these common things found in scams:



- Spelling mistakes.
- Telling you that something has gone wrong like a 'payment failure'.
- Asking you to do something quickly such as 'hurry' and 'pay now'.



If you are not sure if a link in a text or email is safe, don't click it, you can check with friends, family or the company first.



Don't reply to emails, messages or calls that you don't trust, it's always okay to ask for help from someone first.